

## **Manchester Health and Wellbeing Board Report for Resolution**

**Report to:** Manchester Health and Wellbeing Board – 14 March 2018

**Subject:** Manchester Local Care Organisation – Provider Update

**Report of:** Michael McCourt, Chief Executive – Manchester Local Care Organisation

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### **Summary**

This report provides an update on the development of the Manchester Local Care Organisation (MLCO), specifically detailing progress in relation to mobilisation of services for April 2018, Service Strategy, the MLCO Partnering Agreement, MLCO 2018/19 Business Plan and North Manchester Community Services.

A more detailed update on progress with New Models of Care will be presented to the meeting.

### **Recommendations**

The Health and Wellbeing Board is asked to:

- Note the agreement of the neighbourhood structures for both the ‘transitional set-up’ and ‘future full operational’ phases to support delivery of the MLCO’s outcomes;
- Note the naming of the Manchester Local Care Organisation, the recruitment of the substantive Executive Team;
- Note the agreement of the Partnering Agreement by the MLCO Partnership Board that will be agreed by via each Partner Organisations relevant governance processes in March 2018;
- Note the progress made in the development of a 2018/19 MLCO Business Plan and Service Level Agreements for the in scope services of the MLCO, along with the associated timescales to completing these prior to April 2018; and
- Note the presentation on progress with New Models of Care.

**Board Priority(s) Addressed:**

Health and Wellbeing Strategy priority	Summary of contribution to the strategy
Getting the youngest people in our communities off to the best start	The Manchester LCO will deliver services and support which contributes towards the Health & Wellbeing Boards 7 strategic priorities.
Improving people's mental health and wellbeing	
Bringing people into employment and ensuring good work for all	
Enabling people to keep well and live independently as they grow older	
Turning round the lives of troubled families as part of the Confident and Achieving Manchester programme	
One health and care system – right care, right place, right time	
Self-care	

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**Background documents (available for public inspection):**

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

- Manchester Locality Plan

## **1. Introduction**

This paper sets out an update on the development of the Manchester Local Care Organisation (MLCO) and provides specific updates in relation to:

- April 2018 Start up;
- MLCO Key Documents;
- Neighbourhood Structures; and
- North Manchester Community Health Services Transfer Committee.

## **2. April 2018 Start up**

- 2.1 The MLCO will go live in April 2018, leading the integration of out of hospital health and social care services in Manchester. The organisation has been established in a way that will enable it to lead the delivery of an agreed scope of services under their existing contractual arrangements across health and social care.
- 2.2 Since September 2017, a MLCO Partnership Board has been in place made up of senior leaders across Manchester from Manchester City Council, Manchester University NHS Foundation Trust, Manchester Primary Care Partnership and Greater Manchester Mental Health NHS Foundation Trust.
- 2.3 In February 2018, The Partnership Board recently confirmed the name of the organisation as the Manchester Local Care Organisation and at the March 2018 meeting all partners confirmed that they were fully signed up to the Partnering Agreement, which enables the MLCO Executive Team to work with staff and resources across the City.
- 2.4 A range of local, city wide and neighbourhood engagement events have been taking place over the last few months, led by the Executive team, with key stakeholders. These include:
- Member briefing events with invites to all elected councillors across Manchester;
  - Staff engagement and briefing events with health and social care staff groups across Manchester in scope of the MLCO; and
  - All practice citywide engagement event supported by Partner Organisations.

## **3. MLCO Key Documents**

- 3.1 The MLCO team continue to work collaboratively with Partner organisations to deliver a suite of documents which will assist with the operationalisation of the organisation from April 2018. Some of these will continue to be developed 2018/19 and will lay the foundations for a safe delivery of services whilst ensure that Partners are committed to the long term delivery of the MLCO.
- 3.2 The Governance Working Group, which has representation from all MLCO Partners and Manchester Health and Care Commissioners (MHCC), has produced a Partnering Agreement with associated schedules, including but not limited to the scope of the MLCO, delegated authorities and reserved

matters. The final version of the Partnering Agreement was approved via the MLCO Partnership Board in March 2018 and will be approved via Partner Organisations governance processes with a formal signing of this document to occur in March 2018.

- 3.3 The MLCO Business Plan will be agreed by March 2018 and sets out how the services will operate during 2018/19. It is currently with partners for comments and additions. A final version will be circulated at the end of March.
- 3.4 The MLCO will have a range of service level agreements (SLAs) and Memorandum of Understanding (MoUs) with Partner organisations which will ensure the safe transition of services in April 2018. SLAs and MoUs will continue to be developed in 2018/19 to meet service needs, but critically all supporting services that Partner organisations currently provide to their services, will continue in April 2018. Partners have committed to maintaining and developing these through the Partnering Agreement.

#### **4. Neighbourhood Structures**

- 4.1 In February 2018, the MLCO Partnership Board approved the posts required in both the 'transitional set-up' and the 'future full operational' phases to support delivery of the MLCO.
- 4.2 In order to implement the new neighbourhood structures there will be a period of consultation with staff who are currently in scope of the MLCO. There will also be a recruitment process initiated with the aim to recruiting to the 12 new Integrated Neighbourhood Team (INT) Managers positions by July 2018 and other priority posts.

#### **5. North Manchester Community Health Services Transfer Committee**

- 5.1 A North Manchester Community Health Services Transfer Committee has been established with representation from relevant stakeholders at this stage. The purpose of this committee is to ensure safe and effective transfer of North Manchester Community Services. This committee's principal functions are to facilitate the transfer of contract on April 1<sup>st</sup> 2018, and the subsequent transfer of staff on July 1<sup>st</sup> 2018.
- 5.2 A report which summarises the principles and scope of the transaction has been produced in February 2018. This report will be taken through the relevant governance processes at Manchester University NHS Foundation Trust and Pennine Acute Hospitals NHS Trust / Northern Care Alliance in March 2018 for approval.

#### **6. Recommendations**

- 6.1 The Health and Wellbeing Board is asked to note the content of this report, specifically the following:

- Note the agreement of the neighbourhood structures for both the 'transitional set-up' and 'future full operational' phases to support delivery of the MLCO's outcomes;
- Note the naming of the Manchester Local Care Organisation, the recruitment of the substantive Executive Team;
- Note the agreement of the Partnering Agreement by the MLCO Partnership Board and will be agreed by via each Partner Organisations relevant governance processes in March 2018;
- Note the progress made in the development of a 2018/19 MLCO Business Plan and SLA's for the in scope services of the MLCO, along with the associated timescales to completing these prior to April 2018; and
- Note the presentation on progress with New Models of Care.